

Wilo Warranty & Return form



To be completed by client or a customer service representative

Case Number (Wilo office use only)

Wilo client

Date

Address

Contact
name

Email

Please tick one:

Return for credit

Warranty

Wilo invoice no.

Original order no.

Wilo invoice date

Purchase date
(from Wilo)

Purchase date
(end user)

Pump Model
Name

Pump article no.

Reason for warranty claim/return (Please provide as much information as possible):

Installation location

Comments

Installation date

Failure date

Is product exposed
to elements?

Warranty or return forms are to be returned via fax or email to 07 3907 6999 or sales@wilo.com.au

Ensure all details are filled out correctly to ensure your claim can be processed quickly.