

Wilo – Site Call booking form



Please complete this form and return to hvac@wilo.com.au or sales@wilo.com.au

Site Name
Site Address
Contact Name
Contact Phone
Available Date/s & Times ¹

Site induction required? Yes No	Length, available times and details of induction
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Is there Parking available? Yes No Parking information	Plant reference e.g. CHWP-1 Works to be completed/issue e.g. 'change mechanical seal'
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Is there power available to the pumps? Yes No	Are the pumps filled with water? Yes No	Are the pumps bolted down? Yes No
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¹ Standard hours for callouts is Monday to Friday 7am to 5pm excluding public holidays. Callouts outside these hours will incur an additional charge.

Important note
All costs associated with parking and time to complete inductions are not covered by Wilo Australia and will be on forwarded. All costs associated with site related delays will be on forwarded. A service call will not be arranged until a purchase order is issued and sent to Wilo Australia.

Name	Date
Position	Signature